



Concert FAQs

We often get asked lots of questions relating to the shows and ticket sales. We've put together this handy guide to help you navigate your way through the process.

What is the date of the concert?

Thursday 6th June 2019.

When is the on-sale date?

Tickets and hospitality go on sale at 10.30am on Saturday 10 November.

Where can I buy tickets?

General admission tickets are available from [See Tickets](#) and [Ticketmaster](#)

Can I buy a hospitality package for the concert?

Yes, these are available – www.safc.com/spicegirls. You can also call our hospitality team on 0371 911 1555 or email spicegirls@safc.com to find out more information or to make an expression of interest.

I am a wheelchair user or need ease of access seating and would like to attend. Will there be a designated area for me at the concert?

Yes there will be a designated wheelchair user area and some ease of access seating available. Please contact the SAFC Ticket Office on 0191 551 5004 or ticket.office@safc.com to book your ticket and, if needed, one for your assistant.

My circumstances have changed since I purchased my ticket and I am now a wheelchair user. What should I do?

Please contact the SAFC Ticket Office on 0191 551 5004 or ticket.office@safc.com

How many tickets can I buy?

General Sales Tickets are limited to six per person

Is there a booking fee?

Tickets are sold subject to booking fee which will vary by ticket agent.



Are there any age restrictions?

Children under 16 years of age must be accompanied by an adult. Over 16 only permitted on to the pitch.

What time do doors open?

The area around the Stadium of Light will open at 4pm, with doors to the Stadium opening at 5pm.

Who are the support acts?

The supporting artist is Jess Glynne.

What time will the Spice Girls be on stage?

This is to be confirmed. Keep an eye on the promoters' website for more information.

Are cameras allowed?

No professional cameras or recording equipment will be allowed into the stadium

I can't go any more and need to sell on my ticket. What do I do?

Please refer to your ticket terms and conditions.

When will we receive our tickets?

This will be nearer the show date and will be advised.

I bought tickets off an unauthorised secondary ticket re-sale website and have been refused entry.

What can I do to get my money back?

We advise purchasing from partnered ticket sellers only. In this instance, we would advise that you need to contact the secondary site as we have no control over tickets being sold by unauthorised sites.

I live outside of the UK; will you mail my tickets to me?

Please refer to your point of purchase.



Can I purchase food and drink in the stadium during the concert?

Yes, there will be a wide range of food and beverages available to buy. Alcohol will be available to buy for adults aged 18, however you will be required to provide photo identification as proof of age. There will also be on-pitch dispense service for general admission patrons.

Can I purchase official merchandise at the concert?

Yes, you will be able to purchase official merchandise on the day of the concert.

Can I bring my own food and drinks into the stadium?

No. If any customers suffer from a condition that requires specific dietary requirements, please contact spicegirls@safc.com prior to arrival to obtain permission to bring those products in, otherwise they will be confiscated on entry.

Searches will be applied at point of entry and guests will be asked to discard any food or drinks before entering.

I have a general admission ticket, where do I sit/stand?

Standing tickets are for standing space on the pitch.

Is the stadium a non-smoking venue?

The Stadium of Light is a no smoking venue; however external courtyards will be open spaces as needed.

I have an illness; will there be facilities to keep my medicine?

No, this would need to be kept on your person at all times.

Where are the first aid areas?

There are first aid areas in each of the stands and there will be visible first aid provision on the pitch.

How will I get up-to-date information in the days leading up to the concert?

SAFC will have a page on their website dedicated to the Spice Girls concert. Please also contact the promoter direct and the agent you purchased your ticket from for further information.



What happens if it rains, can I bring an umbrella?

Only small umbrellas are allowed in to the stadium. In the event of adverse weather conditions, we would advise bringing a rain mac or disposable rain coat.

Any article that might be used as a weapon, any person deemed to be offensive or abusive, or who may compromise public safety, will be reported to the police.

Where will the stage be within the stadium?

Please refer to the map on your ticket agent's website. The main stage will be at the south end of the stadium.

Can I bring posters/banners to the concert?

Flag poles or sticks for banners are prohibited. Whilst banners of a certain size themselves are not prohibited, please always be aware of other customers as potentially you may be blocking their view.

Will there be parking available on the day of the concert at the stadium for the public?

There will be no parking at the stadium. The stadium area will be closed to traffic from 7am on the day of the concert.

Will there be coach parking available at the stadium?

Coach parking will be available to park in with a pre-purchased parking ticket, please contact SAFC Ticket Office on 0191 551 5004 for further information.

Where can I get information on public transport to the venue?

Information on how to get to the ground can be found on the SAFC website <https://www.safc.com/club/how-to-find-us>

Will there be a guide to assist in finding the stadium, the correct entrance and how to find my seat/area?

Yes, this will be available nearer the time via the SAFC website.



Is there nearby accommodation?

Yes, whether you want a posh bed for the night, a country house hotel or a groovy themed room, Sunderland has it all. The City of Sunderland has a broad range of accommodation, from award-winning guest houses to boutique hotels. For more information, visit <https://www.seeitdoitsunderland.co.uk/where-to-stay>