



We often get asked lots of questions relating to the shows and ticket sales. We've put together this handy guide to help you navigate your way through the process.

**What is the date of the concert?** Saturday 25th May 2024

**Where can I buy tickets?** General admission tickets will be available on Monday 8<sup>th</sup> April at 10am

**Can I buy a hospitality package for the concert?** No, there are no hospitality offerings for this event.

**How many tickets can I buy?** General sales tickets are limited to six per person.

**Are there any age restrictions?** The minimum age you can enter the Stadium without an adult is 16 years. Any child under the age of 16 must be accompanied by an adult who is over 18 years old. Any child attending the concert without an accompanying adult will be refused entry.

**What time do doors open?** Doors to the event will open at approx. 2pm (subject to change)

**I can't go any more and need to sell on my ticket. What do I do?** Please refer to your ticket terms and conditions.

**When will we receive our tickets?** This will be nearer the show date and will be advised.



Sunderland Association Football Club Limited  
Stadium of Light, Sunderland, SR5 1SU

Telephone 0371 911 1200 • Fax 0191 551 5123 • [www.safc.com](http://www.safc.com)

Registered in England 49116 • VAT number 816794591



**I bought tickets off an unauthorised secondary ticket re-sale website and have been refused entry. What can I do to get my money back?** We advise purchasing from partnered ticket sellers only. In this instance, we would advise that you need to contact the secondary site as we have no control over tickets being sold by unauthorised sites.

**Can I purchase food and drink in the stadium during the concert?** Yes, there will be a wide range of food and beverages available to buy. Alcohol will be available to buy for adults aged 18 and over, however you will be required to provide photo identification as proof of age. Please note the Stadium of Light is a cashless venue

**How will I get up-to-date information in the days leading up to the concert?** SAFC will have a page on their website dedicated to the concert.

**Where will the stage be?** East Exterior of the Stadium

**Will there be parking available on the day of the concert at the stadium for the public?** No, it is advised to make alternative arrangements.

**Where can I get information on public transport to the venue?** Closer to the event information on how to get to the





ground can be found on the concert section of the SAFC website. [www.safc.com/concerts](http://www.safc.com/concerts)

**Will there be a guide to assist in finding the stadium, the correct entrance and how to find my the right area?** Yes, this will be available nearer the time via the SAFC website. There will also be maps and signage positioned all around the stadium village site.

**Is there nearby accommodation?** Yes, whether you want a posh bed for the night, a country house hotel or a groovy themed room, Sunderland has it all. The City of Sunderland has a broad range of accommodation, from award-winning guest houses to boutique hotels. For more information, visit [mysunderland.co.uk](http://mysunderland.co.uk).



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